

Nonviolent Crisis Intervention



FEBRUARY 25, 2010

9:00AM—4:30PM

LUNCH 12-12:30

WMU KENDALL CENTER

50 W JACKSON STREET

BATTLE CREEK, MI 49017

Course Instructor:

James Hackworth, BA

Educational Objectives

Participants will learn:

- How to identify behaviors that could lead to a crisis
- How to effectively respond to each behavior to prevent the situation from escalating
- How to use verbal and nonverbal techniques to defuse hostile behavior and resolve a crisis before it becomes violent
- How to cope with your fear and anxiety
- How to use the Crisis Prevention Institute's principles of personal safety to avoid injury if a behavior becomes physical

Investment \$85
Includes materials,
refreshments, & lunch.
Parking Pass will be provided.

Registration form due by
February 18, 2010.

There will be a 15% handling
fee on all cancellations that
are not received before
February 18, 2010.

This workshop has been approved
by the Michigan Social Work
Continuing Education
Collaborative for
7 CE clock hours.

This workshop is beneficial for all clinicians, therapists, social workers, direct care staff, health care staff and others who have direct contact with customers in the mental health and healthcare fields.

If you have special needs, please let us know by January 25, 2010 so that we may accommodate you.

Name: _____ Title: _____

Company: _____ Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Email address: _____

Method of Payment... Check (made payable to FOCUS) Credit Card: Visa MasterCard

Card Number: _____ Exp. Date: _____

Authorized Signature: _____

Please Register No Later Than February 18, 2010

Registration includes morning refreshments. To register via phone, for more information, or help with directions please call FOCUS Training at 866-412-8767. To register via fax, send completed registration to (269) 966-1777. Or, mail your completed registration to: FOCUS, 140 W. Michigan Ave., Battle Creek, MI 49017.