

Mastering Conflict Management

**Friday,
January 19, 2018**

**Time:
8:30 AM—12:00 PM
Registration at 8:15 AM**

**Location:
Kool Family Community Center—Lew Boyd Rm
200 W. Michigan Avenue
Battle Creek, MI 49017**

REGISTRATION:

Investment: \$95.00 (includes materials and refreshments)

To register fax the registration form to:
(269) 966-1777, or

Email to: info@focustraining.org, or

Mail to:

FOCUS

140 W. Michigan Ave.
Battle Creek, Michigan 49017

Deadline to register is
Wednesday, January 10, 2018

Learning Objectives:

- ◆ Learn about the various conflict strategies.
- ◆ Learn when each of these strategies are appropriate.
- ◆ Discover your own conflict strategy.
- ◆ Learn a 3-phase conflict resolution procedure.
- ◆ Practice these skills.

Both you and your organization will benefit from this interactive and informative training!





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This training has limited capacity.

**Please register by:
Wednesday, January 10, 2018**

Registration Fee \$95.00

Registration includes all materials & refreshments.

Check (payable to FOCUS)

Amount Enclosed \$_____

Visa MasterCard

Name (please print)

Title

Organization

Address

City/State/Zip

Phone

Fax

E-Mail

Card Number

Expiration Date

Security Code

Name on Card (please print)

Signature

Billing Address

To register send completed form to: info@focustraining.org, or fax:(269) 966-1777, or
Mail your completed registration form
with payment to: FOCUS, 140 W Michigan Avenue, Battle Creek, MI 49017.

Cancellation Policy: All notifications of cancellation must be received at least 5 business days prior to the start of the training/conference and may incur a 15% handling fee.