



NONVIOLENT CRISIS INTERVENTION

**FRIDAY
FEBRUARY 9, 2018**

**8:30 AM - 4:30 PM
(registration at 8:15 AM)**

**KOOL FAMILY
COMMUNITY
CENTER
LEW BOYD ROOM**

200 W. Michigan Avenue
Battle Creek, MI 49017

Educational Objectives:

- ◆ How to identify behaviors that could lead to a crisis.
- ◆ How to effectively respond to each behavior to prevent the situation from escalating.
- ◆ How to use verbal and nonverbal techniques to defuse hostile behavior and resolve a crisis before it becomes violent.
- ◆ How to cope with your fear and anxiety.
- ◆ How to use the Crisis Prevention Institute's principles of personal safety to avoid injury if a behavior becomes physical.

Investment \$95:

Includes training materials,
Refreshments, light breakfast and lunch.

Registrations are due by: **Wednesday, January 31, 2018**

This workshop has been approved by the Michigan Social Work Continuing Education Collaborative for 6.0 CE clock hours.

This workshop is beneficial for all clinicians, therapists, social workers, direct care staff, health care staff and others who have direct contact with customers in the mental health and healthcare fields.

Name: _____ Title: _____

Company: _____ Address: _____

City: _____ State: _____ Zip Code: _____

Phone Number: _____ Email address: _____

Method of Payment: Check (made payable to FOCUS) OR Credit Card: Visa MasterCard

Card Number: _____ Exp. Date: _____ Security Code: _____

Authorized Signature: _____ Social Work License#: _____

Please Register No Later than Wednesday, January 31, 2018:

Fax: (269) 966-1777 • Email: info@focustraining.org

Mail: FOCUS, 140 W. Michigan Ave., Battle Creek, MI 49017.

For more information call FOCUS Training: 866-412-8767.

There will be a 15% handling fee on all cancellations that are not received 5 business days prior to training.